





Information Booklet

EPIRUSPALACECONGRESS & SPA

Dear guests,

We thank you for choosing Epirus Palace as your destination and we sincerely hope that you enjoy your stay with us.

In our effort to make your stay as comfortable as possible, we have created this list of hotel services-information in order to answer any questions you may have.

In addition, our staff is always able to help you with anything related to the hotel.

Especially for the wider region of Epirus, to make your stay even more enjoyable, the reception staff is fully informed about everything that will help you organize your time in our area exactly as you dream of it.

We hope that your stay at Epirus Palace will be unforgettable and that we will soon have the pleasure of welcoming you again.

The Management and the Hotel Staff



Information Form Departure

The check-out time from the room (check-out) is at 11:00. Please contact the reception for a possible extension of your stay until a pre-arranged time.



Room – Service

Opening hours 10:00 – 23:00
Extension 526.

You can receive your breakfast in your room for an additional charge of €5 per person. During the day you can also order from the a la carte menu in your room for an additional charge – Tray Charge per order.



Losses

The hotel is not responsible for any loss of valuables and non-valuables items left in public areas and rooms. For this purpose, please use the safe in your room.



Meals

All hotel meals are offered at the Orange Grove restaurant. Enjoy the culinary creations of our chef at the hotel restaurant and accompany your lunch or dinner with a fine wine from our large and fully updated wine cellar.

Breakfast daily: From 07:00 to 10:30

A la Carte daily: From 14:00 to 23:00



Special Diets

Our highly trained kitchen staff is able to offer you a range of options for vegetarian, gluten-free, low-fat, low-calorie and allergy-friendly diets. Please contact the Maître d' Hotel in the hotel's restaurant and inform him of your needs.



Internet

Use the free wireless network in all areas of the hotel without a password.



Gym

It is located in the Spa area and its use is free for hotel guests. Use of the gym is prohibited to minors.



Wellness Center – Spa

Extension 547

Located on the ground floor of the hotel, with entrance from both the pool and the reception level. The Spa is at your disposal during its operating hours from 12:00 AM to 9:00 PM. Please note that children are not allowed in the Spa area in order to maintain a completely relaxing environment for your well-being. You can contact the specialized Spa staff for information on other wellness and beauty treatments, the use of the hydromassage, sauna, hammam, as well as to arrange a personal trainer or yoga, pilates, Zumba and aerobics classes.



Outdoor -Swimming Pool

The hotel's outdoor swimming pool is open during the summer months from 11:00-19:00. The depth of the pool starts at 50 feet and goes up to 3.00 meters

and is supervised by a lifeguard.

For your own safety, please follow the safety instructions that are posted at the two pools and do not leave small children without adult supervision at all times of the day.



Pool towels

You will find them in the Pool Bar area of our hotel. If you think that you can use them another day, saving the water from another wash, please spread them out in the bathroom.

Please do not use the white towels from the room in other areas.



Sauna

Located in the Spa area. You can contact the extension phone 547.



Hamam

Located in the Spa area. You can contact the extension 547.

Electricity

Voltage: 220V

In your bathroom you will find a special socket for a shaver



Heating – Air Conditioning

Independent controls allow you to adjust the temperature in your room according to your needs



Emergency exits

There is special signage at every point of the hotel.



Safety deposit boxes

They are located in your room's wardrobe (free of charge). Please follow the instructions above to program your personal code.



Laundry

Clothing left in the laundry bag by 12:00 will be delivered to you within 24 hours. Please inform the reception (ext. 9) for faster delivery.



Business Centre

You can use the fully equipped business Centre located on the ground floor of the hotel for free. For any assistance, please contact the reception at extension number 9.



Damages

Please inform reception immediately of any damage you notice at extension number 9.



Complaints

In case of any problem, please contact the hotel management via the reception.



Dress Code:

Decent attire is required in all areas of the hotel. Changing rooms are provided in the hotel's Spa.

Wake-up call

Contact the reception so we can schedule your wake-up call at the time you wish.



Key Card

Your key card is programmed to work only during

your stay with us. Be careful not to let the black strip come into contact with mobile phones or metal objects so that it does not become demagnetized.

Please return the card to reception upon your departure.



Farm - Dog Park

A specially designed space for our four-legged friends. Among

others you will see our dovecote and chicken coop. You will also discover our beautiful vegetable gardens with organic vegetables and herbs.